

NAME:

SS#:

Bakers Union and FELRA Health and Welfare Fund

EMPLOYER: Safeway
DATE OF HIRE: October 10, 1999
PLAN: 1

LOCAL: 118
STATUS: Part Time

ISSUE: Hospital/Medical – Nonparticipating Provider

#M23/113-1209

FUND RULE:

"Hospital and Medical Benefits

Important! You must use a participating [Cigna] provider in order to be covered. Services performed by non-[Cigna] providers will not be paid under the Fund, with limited exceptions."

(Bakers Union and FELRA Health and Welfare Fund SPD, July 2016, Page 94)

SUMMARY:

Date(s) of Service:	August 28, 2023
Claim(s) Received:	September 25, 2023
Claim(s) Denied:	September 30, 2023
Appeal Received:	December 11, 2023

The **provider**, Versa Cardio, has been appointed by the participant to be her authorized representative for the purposes of this appeal. Versa Cardio is appealing for payment of a claim that was denied because the provider does not participate with Cigna. The provider states in summary that an in-network provider (Arastoo Yazdani, MD) ordered the testing and the equipment was hooked up in the doctor's office. The provider further states that they use proprietary technology to provide "live" 30-day patient monitoring and their technology can observe and capture cardiac events that competing technology may miss. Lastly, the provider is asking that the claim be reprocessed as an in-network service without applying deductible.

Fund records indicate that Versa Cardio (located in Corona, California) submitted a claim for mobile cardiac telemetry with the diagnosis "Syncope and collapse." The claim was denied because Versa Cardio does not participate with Cigna.

Note: The participant has already satisfied her 2023 annual deductible.

ACTION: **Approved** ☐ **Denied** ☐ **Tabled** ☐

COMMENTS: